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## QUALITY POLICY

KEPHIS is a regulatory body mandated to assure plant health, quality of agricultural inputs and produce for food security, globally competitive agriculture and sustainable development.

The Board of Directors, management and staff are committed to compliance to applicable statutory & regulatory requirements. KEPHIS also commits to satisfy customer and organizational requirements in service delivery.

In pursuit of the above commitment, KEPHIS shall:

- Endeavor to determine, understand and address the dynamic needs and requirements of its interested parties in line with its mandate.
- Provide and manage resources needed to satisfy applicable requirements and continual improvement
- Provide a framework for setting organizational quality objectives
- Determine, plan and implement actions to address risks and opportunities to achieve intended and improved results

The quality policy shall be communicated, understood and applied within the organization. This policy shall be availed to all interested parties as deemed necessary.

Dr. Esther W. Kimani Managing Director

Date 23 02 2018